

COVID-19 – Message to our valued-customers

In view of the COVID-19 pandemic and its continuity to evolve and influence our daily lives, we would like you to know that we remain committed to serving our valued customer needs. At the same time, we would like to assure you that we have put in place measures on our business operations, providing a safe environment for our customers, vendors and employees who are working during these crucial times.

Ensuring our Employees' Well-Being and the Safe Continuity of our Operations

Across the world, our offices have implemented strict measures that are aligned with the directives of the governments and health authorities in their locales to ensure the health of our employees and the safe continuity of our operations.

Precautionary measures implemented at our offices globally include:

- Enforcing strict safe/ social distancing measures, including limiting the number of employees at the workplace through telecommuting, staggered work hours and split team arrangements
- Enhancing the cleaning and disinfection of our premises
- Providing wider physical spacing of work stations and common spaces
- Advising employees to adopt good personal hygiene and socially responsible behaviours

In compliance with these measures, our business continues to operate as a provider of essential services to serve our customers and stakeholders around the world.

We will continue to monitor the latest developments and take necessary actions to navigate this COVID-19 pandemic

Further updates will be shared with you, as needed.